



Frequently Asked Questions have been developed to address commonly asked questions and provide a quick reference guide. If you have a question that is not covered in the FAQs or seek further clarity, please contact Ellerston directly on +61 2 9021 7797 or via email at info@ellerstoncapital.com.

Can I get information about my holdings over the Internet?

Yes, registered users can access their investment details online under the 'Registry Portal' section of this website or directly via the link <https://secure-ellerstoncapital.com>. New users can register by accessing the site and the [click here](#) to register link.

If you are having trouble logging on, please email Ellerston@linkmarketservices.com.au or call them on 1800 992 149.

How do I request a replacement statement?

All statements such as periodic, holding, transaction and distribution statements are accessible through the 'Registry Portal' section of this website or via the link <https://secure-ellerstoncapital.com>. New users can register by accessing the site and the [click here](#) to register link.

If you are having trouble accessing your details, please email Ellerston@linkmarketservices.com.au or call them on 1800 992 149.

What are the contact details for your registry?

Link Market Services Limited is the registry for all of our funds. Below are the contact details for our unlisted funds.

Postal Address

Link Market Services Limited
PO Box 3721
Rhodes
NSW, 2138

Telephone: + 61 1800 992 149

Fax: +61 2 9287 0370

Email: ellerston@linkmarketservices.com.au

How can I make additional investments?

You will need to provide our registry with your instruction in writing (email or fax is fine) and deposit the application monies via direct credit into the fund's application account (please refer to the relevant fund application form for details of the fund's application account or call Link Market Services on 1800 992 149 for further information). Your written instruction must include your investor number, the name of the fund, the amount you wish to invest and notification that you will be sending your application monies via direct credit and the signature(s) of the authorised account signatories.

How do I change my payment preference?

Your payment preference can be changed by completing the direct credit form (refer to the 'Forms' section of this website) and faxing, emailing or posting the completed form to the registry.



How are distribution payments made?

You can request to have distribution payments reinvested as additional units, automatically deposited to your nominated Australian domiciled bank account or sent via cheque.

If you do not indicate a distribution payment option on your Application Form, all your income distributions will automatically be reinvested as additional units in the fund in which you are invested, based on the NAV per unit applicable at the end of the distribution period, adjusted for the distribution payable (if any) in relation to that period.

For further information about distributions from the fund in which you are invested please refer to the fund's offer document. A copy of current offer documents can be found under the brochures and forms section of this website.

How can I redeem my units?

You can redeem units in the funds by completing the redemption form (under the 'Forms' section of this website) and email, fax or post the form to our registry for processing. Your redemption will be processed in accordance with each Fund's redemption procedures using the applicable redemption price. Please find below the redemption frequency for our funds.

Unit holders are able to redeem part or the full amount of their holding.

| Fund Name | Redemption Frequency |
|--|-------------------------------|
| Ellerston Australian Share Fund | Daily (2pm cut-off) |
| Ellerston Overlay ASF | Weekly with 5 days notice |
| Ellerston Australian Market Neutral Fund | Daily (2pm cut-off) |
| Ellerston Australian Small Companies Fund | Daily (2pm cut-off) |
| Ellerston Global Macro Fund | Daily (2pm cut-off) |
| Ellerston Australian MicroCap Fund | Daily (2pm cut-off) |
| Ellerston Global Equity Managers Fund GEMS A & GEMS B | Quarterly with 45 days notice |
| Ellerston Global Equity Managers Fund GEMS C | Monthly with 30 days notice |

When are redemption proceeds paid?

Your redemption will be processed in accordance with each Fund's redemption procedures. For daily and weekly priced funds, redemptions proceeds will typically be paid out within 5 business days. For monthly priced funds, redemptions are typically paid within 25 days of the redemptions valuation date, however in certain circumstances, redemptions may take longer.